


RE: Member Engagement Contact

From: peter@lawyerslegal.com.au
Sent Wednesday 19 May, 2021 10:05 am
To: Olivia Jenner <ojenner@liv.asn.au>
CC: Lynn, Maurice (Maurice) <maurice@olindalegal.com>
Subject: RE: Member Engagement Contact

Attachments:

Associations: MERICKA v LEGAL SERVICES COMMISSIONER [6066], LAW INSTITUTE OF VICTORIA [1793]

 This email was sent as High priority

Hi Olivia,

I note that it is now a month to the day you sent me the email below, and I note that no-one from the Law Institute of Victoria has contacted me, nor has anyone spoke with Mr Maurice Lynn.

Are you able to provide a timeframe for further discussion on the very serious matters I raised with you when you reached out to me for street-level feedback?

I still remain hopeful that the Law Institute of Victoria will be supportive.

Regards,



Peter Mericka B.A., LL.B
Australian Legal Practitioner & Authorised Principal
Pursuant to the *Legal Profession Uniform Law Application Act 2014*

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From: Olivia Jenner
To: "peter@lawyersrealestate.com.au"
Cc:
Subject: Member Engagement Contact
Received: Monday 19 April, 2021 05:00 pm

Good Afternoon Peter,

Thank you for your time on the phone today, I know it was quite out of the blue.

Following up on our conversation, I wanted to thank you for the information you provided. Member feedback helps us to ensure we are aligned with your needs and expectations, and the needs of the profession, and are very much appreciated.

I have escalated this up to my direct managers as we discussed and will receive contact from them shortly.

If you have any further thoughts or feedback for us, please reply to this email or contact our Member Services team on (03) 9607 9470, Monday to Friday, 9am to 5pm.

Thanks again Peter and have a lovely evening!

Kind regards,

Olivia Jenner | Member Engagement Officer

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